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The Top 20 On-Site Interpreting Companies: 2014

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On-site interpreting makes up nearly 10% of the global language services market and is valued at approximately US\$3.6 billion. In this brief, Common Sense Advisory presents the largest global providers of this service based on the amount of reported revenue (see <u>Table 1</u>). The list features 21 companies, with two tied for the 10th position. We ranked telephone interpreting suppliers separately (see "<u>The Top 10</u> <u>Telephone Interpreting Companies: 2014</u>," Jul14).

Companies that appear in these rankings participated in our annual survey of the language services market and provided information on revenue earned from these particular services in the fiscal year 2013. Participation in the survey as well as the rankings is voluntary.

	Company	HQ Country	Status
1	Språkservice Sverige AB	SE	Private
2	Transvoice Sweden AB	SE	Private
3	Semantix	SE	Private
4	Lionbridge Technologies, Inc.	US	Public
5	Interpreters Unlimited, Inc.	US	Private
6	CTS LanguageLink	US	Private
7	thebigword Group	UK	Private
8	Transn (China) Technology	CN	Private
9	Geneva Worldwide, Inc.	US	Private
10	Access Interpreting, Inc.	US	Private
	Verztec Consulting Pte Limited	SG	Private
11	Concorde Group BV	NL	Private
12	ASL Services Holdings, LLC	US	Private
13	Continental Interpreting Services, Inc.	US	Private
14	Interpreters and Translators, Inc.	US	Private

15	Mastervoice nv	BE	Private
16	Affordable Language Services, Limited	US	Private
17	MCIS Language Services	CA	Non-profit
18	Exacta Interpreting, Inc.	CA	Private
19	Linguistique Communication Informatique – LCI	FR	Private
20	Skrivanek Group	CZ	Private

Table 1: The Largest On-Site Interpreting Suppliers in 2014

Source: Common Sense Advisory, Inc.

Take note: While all revenue figures mentioned in this brief relate to on-site interpreting revenue only, other data such as the number of employees and offices represent the service and technology revenue earned by the entire company.

LanguageLine Solutions and Capita Translation and Interpreting Limited, which appeared in "The Top 15 Interpreting Companies: 2013" (Aug13), declined to provide a detailed composition of their revenue from on-site, telephone, and video remote interpreting services. Hence, they do not appear in this ranking or that of telephone interpreting providers. However, they do appear in "The Top 100 Language Service Providers: 2014," Jun14, and in the relevant regional rankings ("The Top Language Service Providers in Northern Europe in 2014," Jun14, and "The Top Language Service Providers in North America in 2014," Jun14).

The other company that appeared in last year's interpreting ranking but is missing from this year's list is ONCALL Language Services Pty Ltd. It did not participate in this year's global market survey.

